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Bcc: [ - ] .  
Subject: Updated Lexus ES 350 all-weather floormats Q&A.

Attached is the most updated Q&A regarding the 2007 ES 350 all-weather floormats. The revisions in the attached document are highlighted in red. Please replace any previous Q&A documents with this latest version.

FYI - In reference to A4, please try to refrain from acknowledging the 34 additional allegations unless pressed by the journalist because these additional allegations have yet to be confirmed. The best response is "we are focusing on the five NHTSA complaints." Thanks!

Q4: Are these five complaints the only vehicles you are aware of that have experienced this problem?

A4: Our initial focus is on the five complaints reported by NHTSA. However, during our investigation Lexus discovered 34 additional allegations that may be related to the investigation.

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